



# London Village Network

## APP PRIVACY POLICY

All intellectual property rights in the software application are owed by London Village Network

London Village Network agrees with Apple terms and conditions

LVN license our software application to users via mobile device (e.g. mobile phone)

## Privacy Policy

If you close your account, LVN will retain certain information

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### LVN will record the following information

#### What kinds of information do we collect?

If you sign up as a professional adult LVN collects:

- Your Full Name
- Your Email Address
- The Email Address of 2 two references you provide
- Mobile Number
- Your messages
- Facebook / Linked in information
- Number of events you attend

In the biography section adults are requested to write a brief overview of career and talents outlining what they could offer by way of support with a young person. LVN will hold this data.

If you sign up as a young person LVN collects:

- Your Full Name

- Your Email Address
- Your Date of Birth
- Your Postcode
- Your Level of Education
- Your messages
- Facebook / Linked-In information
- Registered Location of LVN Host centers visited
- Number of and types of events you attend

Both LVN users are required to upload a recent picture.

**Things you do and information you provide.**

LVN will hold information on meetings (events made)

LVN is informed when a professional adult agrees to meet with a young person. This is so we can ensure safeguarding practice is in place for the safety of both professional and young person.

LVN will use the data provided by young people to make suggested for recommended events based on their interests.

LVN Collect data based on the types of interests you tick and your engagement with the app.

**Device information.**

LVN does NOT collect information from or about the computers, phones, or other devices where you install or access our Services.

**Information from websites and apps that use our Services.**

LVN collect information when a young person select a recommended event and / or access third-party websites. This is so we can monitor the levels of opportunities a young person engages with.

**How do we use this information?**

The LVN platform is designed to make it easy for your people to gain access to support. All data collected is to ensure young people are receiving the right kind of opportunities.

We will use information we have on you to make suggestions for you. For example, if you select I am interested in Sport. LVN will use that information to suggested recommended sports events in your local area.

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#### **LVN will use information collected to assist with:**

- Targeted ads
- Creating bespoke events
- Customize the services available
- Improving the LVN App & Programmes
- Customer Support
- Analysis (Number of users)

#### **Communicate with you.**

By signing up to use the LVN App you are agreeing to receive communication from LVN.

We also use your information to respond to you when you contact us.

#### **Promote safety and security.**

We use the information we have about you to help verify accounts and activity, and to promote safety and security on and off of our Services, such as by investigating suspicious activity or violations of our terms or policies.

#### **How is this information shared?**

##### **Who we share information with:**

- Other users
- Service providers

- Advertising and Marketing companies
- Other carefully selected third parties
- Council and Government agencies where appropriate
- Any company that buys or merges with LVN

### **Sharing your details On Our Services**

LVN will only ever share your first name and profile picture with other users. Your email address and second name will only be shared with LVN staff and LVN Host Centers. Once a professional adult has arranged a meeting with a young person in an LVN Host center the contact details of the LVN professional adult will be shared with the youth leader at the LVN host center.

### **People that see content others share about you.**

Young people will be able to see all the profiles of professional adults willing to pledge time.

Professional adults WILL NOT be able to see the details of young person UNLESS a young person requests a meeting. At which point the adult will have access to the First Name, Profile Picture and LVN Host Centre.

### **Requesting others to join LVN**

Professional Adults and Young People can invite their contacts list (mobile contacts and Facebook contacts) to signup to the App.

### **New owner.**

If the ownership or control of all or part of our Services or their assets changes, we may transfer your information to the new owner.

### **Sharing With Third-Party Partners and Customers**

We work with third party companies who help us provide and improve our Services or who use advertising or related products, which makes it possible to operate our companies and provide free services to people around the world.

### **How can I manage or delete information about me?**

You can manage your LVN App account by storing the data for as long as it is necessary to provide services to you and others. Information associated with your account will be kept until your account is deleted, unless we no longer need the data to provide products and services.

LVN has the right to delete your account as and when deemed appropriate.

### **How do we respond to legal requests or prevent harm?**

We may access, preserve and share your information in response to a legal request (like a search warrant or court order) if we have a good faith belief that the law requires us to do so. This may include responding to legal requests from jurisdictions outside of the UK where we have a good faith belief that the response is required by law in that jurisdiction, affects users in that jurisdiction, and is consistent with internationally recognized standards. We may also access, preserve and share information when we have a good faith belief it is necessary to: detect, prevent and address fraud and other illegal activity; to protect ourselves, you and others, including as part of investigations; or to prevent death or imminent bodily harm. For example, we may provide information to third-party partners about the reliability of your account to prevent fraud and abuse on and off of our Services. Information we receive about you may be accessed, processed and retained for an extended period of time when it is the subject of a legal request or obligation, governmental investigation, or investigations concerning possible violations of our terms or policies, or otherwise to prevent harm. We also may retain information from accounts disabled for violations of our terms for at least a year to prevent repeat abuse or other violations of our terms.

### **How will we notify you of changes to this policy?**

We'll notify you before we make changes to this policy and give you the opportunity to review and comment on the revised policy before continuing to use our Services.